

COOL KIDS FREE TUTORING OUTCOME REPORT YEAR-END 2021

This document summarizes the results of a year-end survey completed by parents of every child in our tutoring program.

On a scale of 0 to 10 how would you rate your experience with the tutoring admin team so far (0 being poor and 10 being exceptional)?

9.7

On a scale of 0 to 10 how are we meeting your expectations (0 being poor and 10 being exceptional)?:

9.6

On a scale of 0 to 10 how would you rate your experience with your student's mentor so far (0 being poor and 10 being exceptional)?:

9.8

PARENT/STUDENT FEEDBACK ON THE TUTORING PROGRAM AND THE TUTORS:

From student, Riley: "It took me a long time to come to a place where I accepted that my diagnosis made me not normal, but it made me unique. It took me a long time to come to terms with the fact that I am not the girl who is a math genius anymore. And it took me even longer to come to terms with the fact that I needed help and it's okay to ask for it. It doesn't make me any different, it doesn't make me not normal. Erica has helped bring the life back into my 10th grade year. Taking the stress of my classes away by helping me understand them, and it's allowing me to finally have fun in high school. I look forward to our sessions every week, Erica isn't just my Mentor, she is my friend."

We are so appreciative of the help and support during Sophia's cancer treatment. We miss so much school and so much tutoring because we have admission to the hospital 2-3 times per month. Any extra we can do is helpful

My son's mentor is great, and bringing out the best in D'Mari

I want to thank everyone for all their help and time with the support. Devin has been able to keep up with his peers at school he has built so much confidence that helps him a lot. Devin has grown so much with the one on one attention. He has soared with confidence and he enjoys learning with Catlin. He has had the same tutor for years that helps tremendously.

They are excellent and I would recommend this to everyone

Thank you for always reaching out especially Erika going above and beyond with Josiah. Josiah has been improving and gaining the confidence to read on grade level.

The tutoring program has brought out the best in Yousuf. In Elementary school he was struggling with schoolwork due to cancer treatments. This resulted in the failure of his use of cognitive skills. He was below grade level in reading and math. The tutors helped him reach his full potential. Now Yousuf is doing much better in school.

Love this program

Erika is personal, effective, and takes the time to listen and understand the NEED. This is the key. In addition, Erika spent time helping Meesha with organizational skill. I see a lot of progress.

Very Flexible for our daughter's forever changing schedule

My daughter finished chemo just before the pandemic hit. She was forced back into quarantine after being in treatment for two and a half years. Needless to say, it was not easy for her to complete school assignments. The virtual learning environment at school, was less focused and it was hard for her to understand the lesson. Grace was understanding each time my daughter felt ill or was having an emotionally difficult day. Grace is an amazing mentor. I don't know where we'd be without her.

SPECIFIC AREAS OF IMPROVEMENT CITED BY PARENTS:

Content/Subject Matter Understanding

Confidence

Communication

Organization

Time Management